

Dear Residents:

We know it's been a challenging time for you and your loved ones given the spread of Coronavirus (COVID-19). Your health and well-being are of utmost importance to us, and we are committed to being responsive to your needs as the situation continues to evolve.

We assure you that we are doing all that we can to reduce the spread of the disease, support our residents and assist other members of our valued community.

WE'RE HERE TO HELP

- If you have suffered financially because of the outbreak, please contact your property manager to discuss your options.

RESOURCES

- We encourage you to identify resources offered by federal, state and local governments – as well as community organizations – to help you secure financial assistance, food and healthcare.
- To that end, the federal government is committed to providing significant resources to support those affected by the crisis. This includes an extension of unemployment benefits, direct payments to Americans and assistance to select industries to get people back to work. We hope that these support mechanisms will help make your household finances work.
- Helpful resources from the CDC can be found at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

It's important to know that eviction moratoriums that have been put in place does not relieve residents of paying their rent or complying with their lease. Again, we are committed to helping those directly impacted by the pandemic. For those of you not financially impacted by the pandemic, it is critical that timely rent payments continue so we can continue to pay our employees, maintain the cleanliness and safety of our community and meet our other financial obligations like tax and insurance payments.

A decorative graphic in the bottom left corner consisting of several overlapping circles in various shades of blue, ranging from light to dark, creating a layered, organic effect.

For now, we are heartened by the stories of neighbors helping one another – from grocery shopping to checking in on each other. Communities working together to stay safe is what will get us through this crisis, and we are here for you. The steps we're taking will safeguard this community and we appreciate your willingness to help.